



BRIGHTON
COLLEGE

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HOME TO SCHOOL BUS SERVICE 2023-24

FAQ'S (*frequently asked questions*)

Q. Where do the buses drop-off/pick-up at Brighton College?

A. Coach routes B, D, E, F, G, J, K, P, Q and R drop-off in Sutherland Road. This is also the pick-up point for the home journey. Minibus routes A, C, H, I, J, L1 L2, L3, L4, M1, M2, N, O, Q and S drop-off and pick-up on the Senior School College Campus.

Q. My child is in the Prep School; will he/she be escorted to and from the bus at Walpole Road?

A. Yes. It is compulsory for pupils in years 4 and 5 to be accompanied by our bus monitors to and from the Prep School. Supervision for pupils in years 6, 7 and 8 is not compulsory, but parents can request this service when they make their seat application online.

Q. Can I buy a termly or annual ticket for one-way travel on routes in the green and blue pricing bands?

A. Generally, No. We can't offer one-way travel on our minibus routes, as we would be unable to sell single journey seats on routes with limited seats available. Ticket prices are fixed for these pricing bands for the whole year based on full return usage of the bus, which includes the cost of travel, operation, and administration to provide the service. One-way travel will be considered on the coach routes subject to seat availability.

Q. Can weekly boarders use any of the daily Home to School Bus routes?

A. Yes. They can use any of these routes on a Weekly Boarders ticket for a Monday morning pick-up and a Friday evening drop-off.

Q. If my child cannot use the bus for any reason, can I have a discount?

A. No. You are securing a seat on the bus for the duration of the ticket type you purchase, regardless of whether your child might not be able to take the bus for any reason, such as sickness, sports fixtures etc.

Q. If I buy a ticket and we decide to stop using the service, can I have a refund?

A. Yes. However, you must give half a term's notice to cancel either an annual or a termly ticket.

Q. Do the boarders buses [Clapham, Chichester, Tunbridge Wells, Clapham & Surrey] run as normal, if the first and last days of term do not fall on a Monday or a Friday?

A. Yes. All boarders' buses will run their normal service regardless of which day term begins or ends; all weekly boarder tickets will be eligible on these days.

Q. What time do the buses depart in the evenings?

A. All routes depart in the evenings promptly at 5pm* – pupils are requested to ensure they arrive at their route departure points at least 5 minutes before, to make sure they don't miss their bus; drivers will only wait until the time of departure for pupils to arrive. *Clapham and Surrey routes depart at 5.05pm on Friday evening after day buses depart from Sutherland Road.